Website demo: privacy, recording and contact preferences

Version: 2026-10-05

Controller and contact

EKO MÜŞAVİRLİK MÜMESSİLLİK İNŞAAT İTHALAT VE İHRACAT SANAYİ TİCARET LİMİTED ŞİRKETİ (EKO / Comturk AI), Esentepe Mah. Büyükdere Cad. Ferko Signature No:175 İç Kapı No:7 Şişli/İstanbul, controls this demo. Contact support@comturk.com or ekoticaret@hs01.kep.tr.

Requested demo and SMS verification

We process your name, phone number and public website to prepare the demo and make the single call you request. The SMS code verifies access to your number. Verification timestamps and technical evidence help prevent abuse. Processing is based on your pre-contractual request and legitimate interests in security (Turkish KVKK Article 5/2-c and 5/2-f, as applicable). A verification SMS does not grant marketing permission.

Audio recording

With your separate consent in the form and successful SMS verification, the demo is audio recorded from answer. The AI announces recording at the start. Recording is based on consent (KVKK Article 5/1), for demo quality evaluation and support. Audio is retained for up to 90 days; the written transcript and call metadata for up to 12 months. Recordings are not used for advertising, voice cloning or model training. You can withdraw recording consent or request access or deletion at support@comturk.com. Withdrawal does not retroactively affect lawful processing. If you do not want a recorded demo, request written information at that address. Do not share unnecessary sensitive information or confidential data about others.

Optional campaign contact

SMS promotions (MESAJ) and promotional phone calls (ARAMA) have separate, initially unchecked choices. Neither is required for the demo. For a channel you select, your name and verified phone number may be processed with consent for product, service and campaign information. The exact text, version, timestamp and verification evidence are retained separately for each channel. Marketing requires completion of applicable IYS registration and permission checks. Withdraw permission free of charge at support@comturk.com; registered permissions can also be managed through IYS.

Recipients, retention and rights

Authorized EKO staff and providers of SMS, telephony, hosting and AI process data only as needed. Overseas processing is subject to KVKK Article 9; form consent does not replace those transfer requirements. Identity and phone details are encrypted in verification evidence. Demo request records are retained for up to six months after resolution, and retrieved website content for up to 30 days after the demo. Permission evidence is kept only for applicable legal evidence and retention periods.

Contact the controller to exercise access, correction, deletion and objection rights. See the privacy policy and data processing information. This notice is separate from the form’s recording consent and optional contact choices.